

Aegean Pet Transport Guidelines from Greece to European Locations

The following information is prepared for you as a guide of what you must do prior to departure from Greece.

All pets carried under this scheme must be sent to the UK (London Heathrow) **only as Cargo**.

It is your responsibility to ensure your pet has the correct and appropriate documentation for entry into the UK under this scheme before it is accepted for travel

Please ensure that the following documentation is completed to avoid unnecessary delay to both yourself and your pet.

1. The pet must be micro chipped.
2. Your pet must be vaccinated against rabies. This can be done any time after it has been implanted with a microchip. If your pet has been vaccinated against rabies before it was identified by a microchip, it will have to be vaccinated again. From 1 January 2012, there is a wait of 21 days from the date of the first rabies vaccination before a pet can enter or re-enter UK if you are travelling from an EU or a listed non-EU country. If the vaccine manufacturer's data sheet requires more than one vaccination to complete the primary course of vaccinations, the 21 day wait applies from the date of the final vaccination of that course.
3. The pet have to be treated against tapeworms. Tapeworm rules apply to pet dogs only. Not less than 24 hours and not more than 120 hours (1-5 days) before its scheduled arrival time in the UK under the Pet Travel Scheme, your dog must be treated against tapeworm and the treatment recorded in the EU pet passport.
4. To bring your cat into the UK, it must be accompanied either by an EU pet passport or a third country official veterinary certificate. The passport or certificate must show that your pet has been micro chipped, vaccinated against rabies.
5. If the pet is not accompanied by the owner or by another person you need to obtain a Health Certificate from the Greek Municipality.
6. Please ensure that your cat is not included in the list below <http://en.aegeanair.com/files/1/Content/Uploads/AnimalRestrictionsEN.pdf>
7. 24 Hours before the departure a CLINICAL EXAMINATION must take place from your VET and be completed in the Pet Passport accordingly.

The owner/shipper of the pet is responsible for ensuring that pet meets all the rules for entering the UK under the pet Travel Scheme. Make sure you have had the procedures carried out in the correct order and your pet's documentation is correctly completed. If you do not, your pet may not be able to enter the country or may have to be licensed into quarantine on arrival. This will mean delay and will cost you money. Under no circumstances will Aegean Airlines accept liability for the failure of the clearance of pets, due to incorrect documentation.

The following information is prepared for you as a guide of how to collect your pets at London:

On arrival advanced arrangements will have been made by Aegean Airlines Cargo office in London to transport your pet from the aircraft to the Animal Reception Centre (ARC) at London Heathrow Airport. Then you will need to proceed to the Menzies Cargo Warehouse to obtain the release note before you proceed to the Animals Reception Centre. You can contact Menzies on [0044 02087503155](tel:0044-02087503155) if you have any queries upon arrival. After these procedures have been completed successfully the pet will be cleared for release by the Animals Reception Centre to be collected by you from there. Their premises are located approximately 8 kms south of the airport at:

Animal Reception Centre
Beacon Road
Heathrow Airport
TW6 3JF
Phone 0044-020 8 745 7894

Provided all documentation is correct and in order, the clearance process will take approximately 3 hours to complete.

If you are on the same flight you should pass through immigration and Customs in the normal manner. After this you will need to make your own travel arrangements to the Animal Reception Centre. (There is no public transport to this facility from the airport to the ARC.).

If your pet fails the PET check a Failure Form will be raised by the ARC and given to you on your arrival explaining the problem and your options.

It is therefore important that Animal Reception Centre has a contact telephone number for you in the UK. The form will explain the reasons why your pet has failed to be cleared and the options open to you. If the problem cannot be resolved immediately your pet may be detained at the Animal Reception Centre or moved to a Quarantine cattery/kennel of your choice pending resolution of the problem. Resulting costs will be at your expense.

CONTACTS

For more information on The Pet Travel Scheme, please direct customers to the following- PETS Help Line: 011 44 870 241 1710 Monday-Friday 0830-1700 PETS Website: <https://www.gov.uk/take-pet-abroad>

PETS e-mail: pets.helpline@defra.gsi.gov.uk

You can also check link below in order to be sure of the dimensions of the kennel. We do not require one from a specific manufacturer. You can choose one of the manufacturer that you want as long as it comply with IATA regulations. I am attaching some useful information for you.

<http://www.animalinstinct.co.uk/petproducts/IATA-airline-approved-pet-carriers.html>

If you are interested to transport your pet with our company you will need to send to us the following information at least 5 working days prior to the departure:

1. Copy of Pet Passport
2. Full name of Shipper and Consignee and a 24hrs contact number
3. Inform us if someone is travelling on the same flight
4. The number of flight you wish to transport it.

To be able to quote you a price please send as well the Dimensions of the Kennel in LENGTH-WIDTH-HEIGHT.

The cost for a small dog can be from 500-550 Euros and includes VAT, HANDLING FEE IN LONDON, VET FEE IN LONDON plus the AIR FAIR.